

Rhody Health Options Personal Choice Program



Neighborhood
Health Plan
of Rhode Island

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Background on Personal Choice

- Long Term Services and Supports (LTSS) program
- Eligible based on EOHHS highest level of care determination
- Members able to hire and schedule own personal care attendants to meet their functional needs and budget
- Personal Care attendant must meet certain requirements

Program Benefits

- Increase the member's level of independence and self-sufficiency
- Enhance the quality of life by hiring people they know and are comfortable with to assist in their care.



Rhody Health Options' Program

- Neighborhood is contracted with Tri-Town to perform quarterly visits, including nursing and functional mobility assessments.
Assessments will:
 - Ensure services are meeting individual's needs
 - Monitors risks for hospitalizations
 - Track critical incidents
- A Neighborhood Lead Care Manager (LCM) reviews and approves the assessments as well as spending plans

Operational Workflows

- Neighborhood's contracted fiscal intermediary, Options, is given the budget by the Lead Care Manager (LCM) and pays "staff" as services are rendered.
- Neighborhood's LCM works with Tri-Town Case Managers to collaborate on additional services a member may need to ensure their ability to remain living at home.



Program Facts

- 170 Members (a/o 9/30/14)
- Housing
 - Members live in their own homes with family members caring for them; or
 - Members live in their families' homes.
- Personal Care Attendants can be hired caregivers or relatives.
- Budgets range from \$800 - \$5,000 a month

Membership Profiles

- Range in age from 26 to 90+ years
- Members experience chronic conditions where they can no longer manage Activities of Daily Living
- Diagnoses include spinal cord injuries, MS, MD, dementia

Member Stories

Questions?