



# The Integrated Care Initiative Phase I

**RI Executive Office of Health  
and Human Services**

**October 1, 2014**



# Presentation Overview

## **ICI Phase I Enrollment as of 10/1/2014**

- RHO Mailing of New ICI eligible individuals
- ICI Enrollment by Program and Setting
- CCCCCP MA only enrollment

## **ICI Phase I Enrollment Opt-Out as of 10/1/14**

- RHO Opt-Out by Setting
- CCCCCP Opt-Out by Setting

## **ICI Phase I Enrollment Help Line Statistics**

- August 2014
- September 2014

# RHO Enrollment Mailing to New ICI Eligible Individuals

RHO Mailing by Enrollment Category for October 1, 2014  
Effective Date

Total RHO Enrollment Mailing	Nursing Home > 90 Days	Community with LTSS	ID/DD	SPMI	Community no LTSS	RHO MA Only*
489	41	24	15	30	326	53

# RHO Enrollment Mailing to New ICI Eligible Individuals

RHO Mailing by Enrollment Category for November 1, 2014  
Effective Date

Total RHO Enrollment Mailing	Nursing Home > 90 Days	Community with LTSS	ID/DD	SPMI	Community no LTSS	RHO MA Only*
526	32	35	16	38	379	26

# ICI Enrollment Statistics as of October 1, 2014

## ICI Enrollment by Program and Setting

Setting	RHO	CCCCP	PACE	Total ICI Enrollment**
<b>Nursing Home &gt; 90 Days</b>	3,070	333	309	3,403
<b>ID/DD</b>	1,598	467		2,065
<b>Comm. With LTSS</b>	1,074	525		1,599
<b>SPMI</b>	1,140	668		1,808
<b>Comm. No LTSS</b>	9,814	2,266		12,080
<b>MA Only*</b>	466	705		1,171
<b>Total</b>	17,162	4,964	309	22,435

\*Includes DD and SPMI

\*\*Excludes PACE

# CCCCP Enrollment by Category

CCCCP MA Only Enrollment as of October 1, 2014

Total	Nursing Home > 90 Days	ID/DD	SPMI	Community with LTSS	Community no LTSS
705	48	1	9	72	575

# ICI Opt out Statistics

RHO Opt Outs by Setting as of 10/1/14

Setting	# Opt out	# Returned Mail	Opt out %	Returned Mail %
SPMI	409	109	25%	7%
ID/DD	223	18	12%	1%
Community with LTSS	1015	32	48%	2%
Nursing Home > Days	1104	97	26%	2%
Community no LTSS	2028	477	16%	4%
MA Only*	108	18	18%	3%
Total	4,887	751	21%	3%

\*Includes DD and SPMI

# ICI Opt out Statistics

CCCCP Opt Outs by Setting as of 10/1/14

Setting	# Opt out	# Returned Mail	Opt out %	Returned Mail %
SPMI	183	45	20%	5%
ID/DD	112	9	19%	2%
Community with LTSS	292	11	35%	1%
Nursing Home > Days	114	16	25%	3%
Community no LTSS	648	127	21%	4%
MA only, Community with LTSS	13	1	15%	1%
MA only, NH>90 Days	8	5	13%	8%
MA only, Community no LTSS	5	60	1%	9%
Total	1375	274	21%	4%



# ICI Enrollment Help Line Statistics

## ICI Enrollment Help Line Statistics August and September 2014

Description	August 2014	September 2014
Average Daily Calls	24	36
Average Talk Time	4.2 Minutes	4 Minutes
Opt Out Reasons	August 2014	September 2014
Wants to remain in fee for service/does not want to change	90%	90%
Primary care does not participate in plan	7%	4%
Uncertain of DME supplies	2%	N/A
Plan not paying co-pay at doctor	N/A	1%
Adult day care does not accept	1%	N/A
Not paying for prescriptions	N/A	1%
Homemaker services not getting paid	N/A	1%
Assisted Living does not accept	N/A	1%
Case worker told client to disenroll	N/A	1%