

MASSHEALTH IS CHANGING: DON'T BE LEFT OUT IN THE COLD



Disability Advocates Advancing our Healthcare Rights



WHY CHANGES ARE NEEDED

- Healthcare costs are rising
- People are not getting the care they need
- Medical, Behavioral Health and LTSS (Long-Term Supports and Services) providers do not work together

CHANGES COMING TO MASSHEALTH

- “Accountable Care Organizations” (ACOs)
- Coordinated care “care teams”
- Integrated medical and behavioral health services

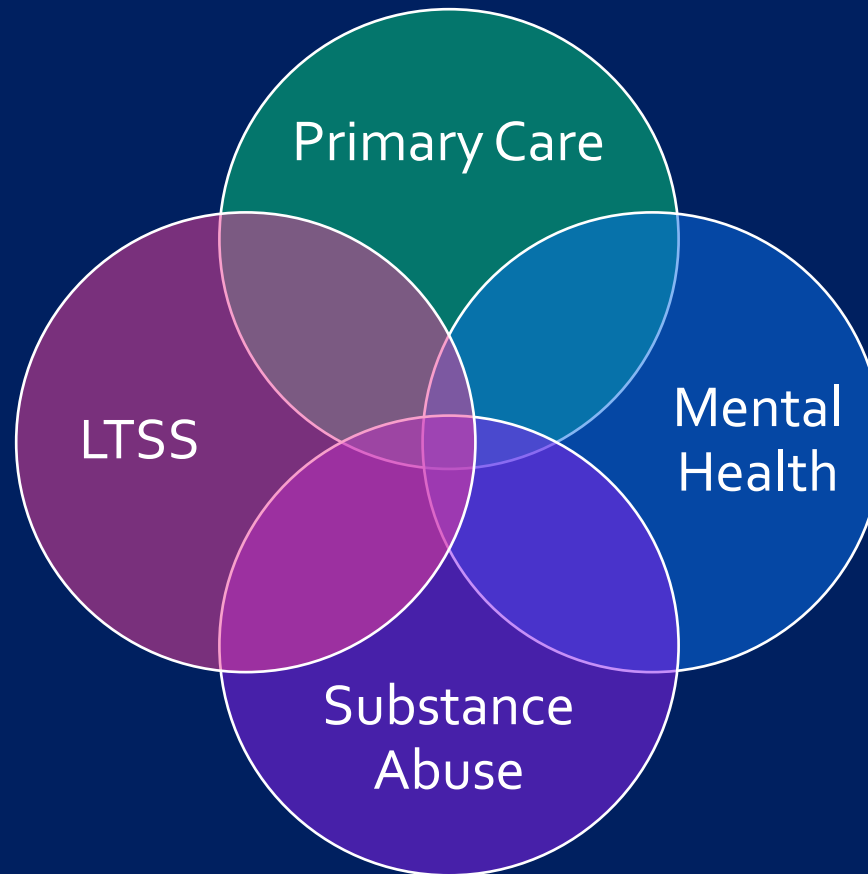
WHAT IS AN ACO?



WHAT IS A CARE TEAM?



INTEGRATED CARE



ADVOCACY: WHO GETS THE DOLLARS?

**Community-based and
healthcare organizations**



**Big hospitals and medical
provider groups**



ADVOCACY: GOVERNANCE



ADVOCACY: IT'S NOT ABOUT THE PAYER



Equal Access to Healthcare

ADVOCACY: CONSUMER CHOICE

Conflict-free care

Conflict-Free Case Management

- Separation of case management from direct service provision
- Separation of eligibility determination from direct service provision
- Individuals performing evaluations, assessments, and plans of care cannot be:
 - Related by blood or marriage to the individual or any of the individual's paid caregivers
 - Financially responsible for the individual
 - Empowered to make financial or health-related decisions on behalf of the individual

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Hospital access



ADVOCACY: ADA COMPLIANCE



ADVOCACY: CONSUMER CHOICE

Open network



Closed network



ADVOCACY: CARE TEAM COMPOSITION



ADVOCACY: PRIVACY



ADVOCACY: LONG-TERM SERVICES AND SUPPORTS (LTSS)

Certified peer specialists



Personal Care Attendants



ADVOCACY: LTSS

Transportation



Durable Medical Equipment



ADVOCACY: ENHANCED SERVICES

No co-pay

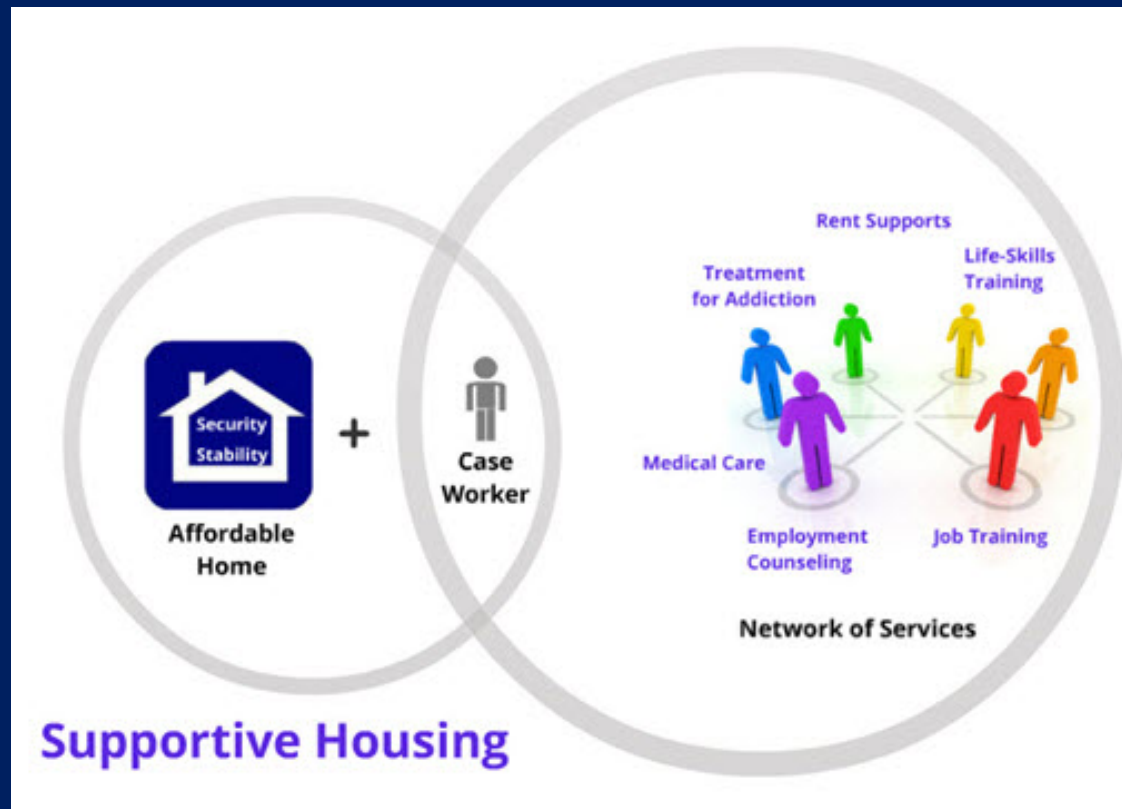


Access to oral health



ADVOCACY: OTHER SERVICES

Housing supports



Food and nutrition



WHAT YOU CAN DO

- Join DAAHR's advocacy
- Tell us what is important to you
- Tell your friends and family members about the changes that are coming
- Ask your providers if they know about the changes in MassHealth
- Attend stakeholder meetings
- Email MassHealth.Innovations@State.MA.US